Forms Content Management Program

Electronic OER & NCOER

Background

- WHO: FCMP is an Army Business Initiative Council (ABIC) approved effort
- ➤ WHAT: A total system solution that provides electronic forms, electronic signatures, workflow and reporting capabilities to the Army Enterprise
- > WHEN: Now
- WHERE: Behind AKO (easy, accessible)
- > WHY: To empower Army users at all levels (MACOMS, units, and individuals)
 - ✓ eliminate the development of stovepipe systems Army-wide reducing development and sustaining costs
 - ✓ Build infrastructure once use it for all forms applications

Saves time, people, and money

Forms Content Management Program (FCMP)

In a nutshell -

- Army program to upgrade the way we complete and process all forms.
- For a deployed Army, <u>all</u> components.
- Forms page behind AKO, electronic signatures, easy routing capability between users, automatic fill of admin information, regulatory logic imbedded in forms.
- User friendly.
- Army Publishing Directorate program with military evals as the 1st fully functional forms.

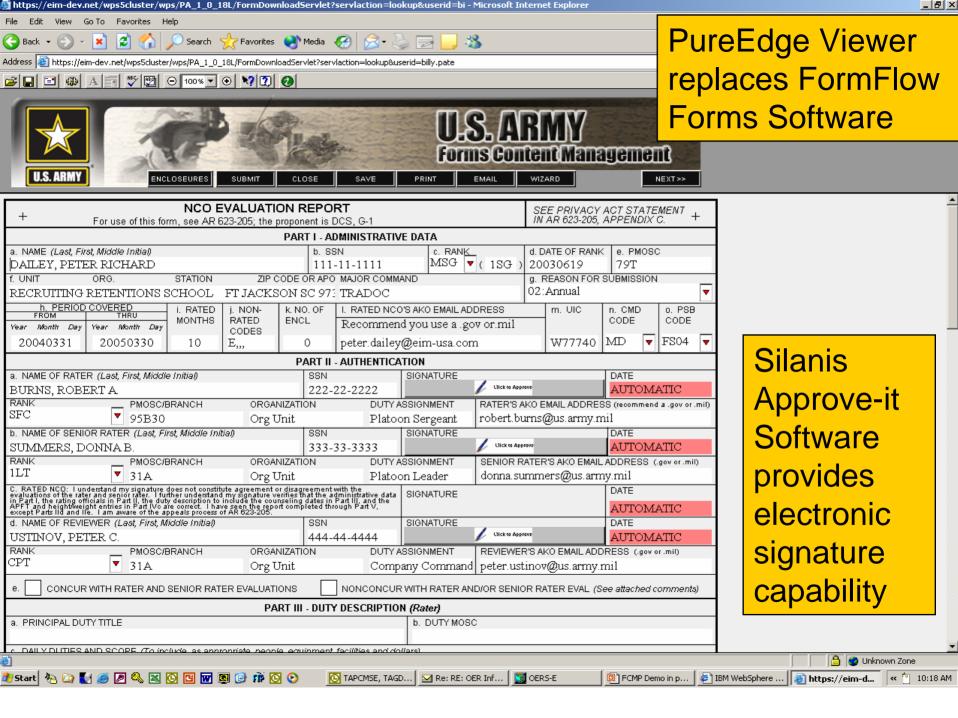
Military Evaluations: Bottom Line Impacts

Electronic evaluations:

- Ends evaluations work in PSBs (supports PSDR)
- Improves content / reduces administrative errors
- Reduces, or eliminates, overnight mailing costs
- Eliminates need to drive evaluations between FOB
- Make counseling administratively worth the time
- Eliminates interim and legacy systems (Dig Sender, by email, OERSE)

Evaluation impacts mirrored with every subsequent form

DA Form 638 ...



Evaluation Specifics

- Kept NCOER counseling philosophy, redesigned form and process.
 - Increased admin information.
 - 2 forms into NCOER Counseling and Support
 Form redesigned, content similar.
 - Included SR in process (review/initial).
 - Instructions into DA PAM and wizard format.
- Moved rated NCO signing to last.
 - Item: NCO sends report, once signed, to SR.
 - Item: SR and Cdr (with tools in system to assist) responsible for submission of reports.

Evaluation Specifics (continued)

- Took PSB out of processing in regulation.
 - Removed PSB initials on form.
 - Left CMD and PSB codes on forms for transition period tracking.
- OER / NCOER Administrative Information:
 - Added blocks for individual's email address.
 - Added block for UIC (and status code)
 - Aligned report "reason for submission" codes between NCOER and OER.
 - NCOER: changed dates to reflect date
 (20040115) instead of Month, Year (2004 01).

What Else is Needed?

- Rating Schemes:
 - Too hard right now to incorporate into process.
 - Expect this to be a clear desire from the field.
 - Clearer picture of options once users start.
- Academic Evaluation Reports (AER):
 - REC: Take AER from evaluation history.
 - Accommodate G-1 work with AER and ATRRS.
- Your ideas?

Bde I'm a Bde S-1.
S1 How do I keep track of these reports in an electronic world?

You will have a tracking section on the My Forms Page. Once you touch a document you will be able to see where it is and who has it (even once it is passed your "inbox"). But you don't even have to "touch" a document. Someone can send you an "FYI" copy while forwarding the original to another user and this evaluation will show up in your tracking section. That way, you can continue to monitor the progress (and actually look at the document) but don't have to waste other users' time by receiving, reviewing, and sending it on the "old fashioned" way.

Bde I'm a Bde S-1.
S1 Does this do
everything for
me? Does it
check for all
evaluation
rules?

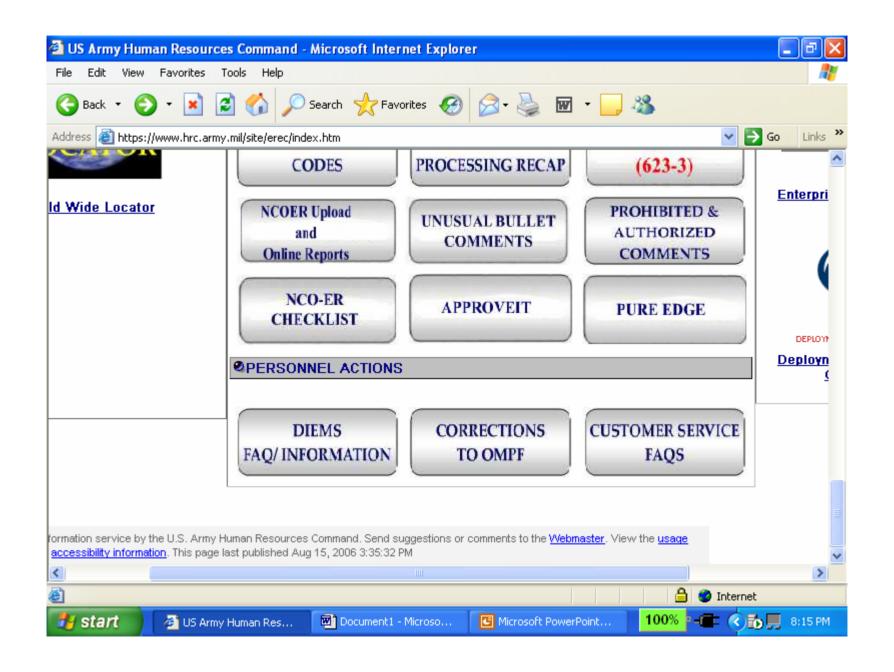
No. This system does not do everything for you. Nor does it do everything for each rating official. We have added many edits, help tools, and checks to make sure the evaluations are completed in a manner complicit with regulation and good assessments. However, leadership still prevails to prevent the user errors and deliberate bypassing of some policy.

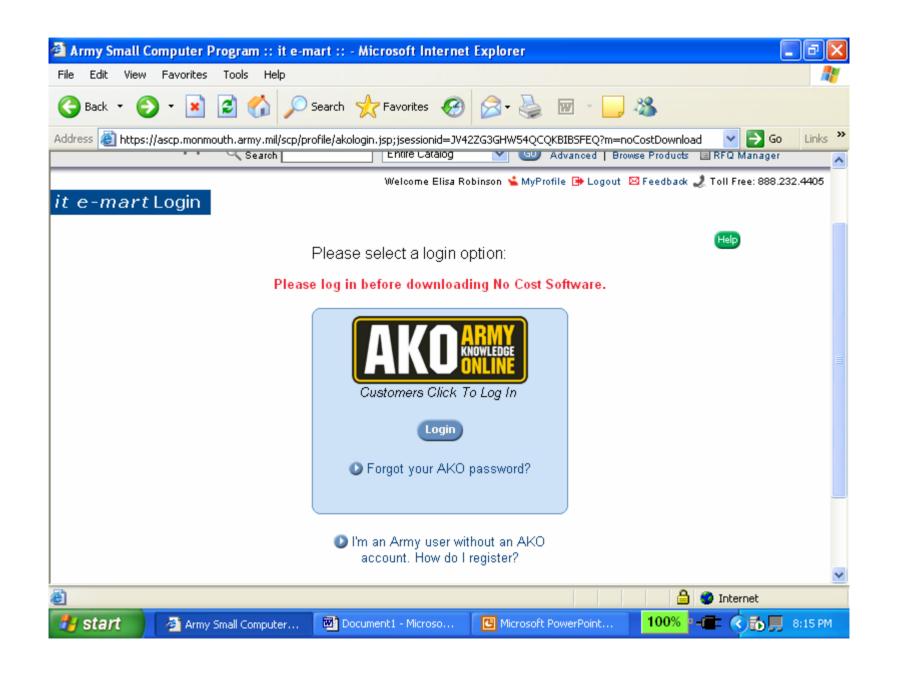
Bde S1 How do I keep rating officials from submitting reports before I've checked them.

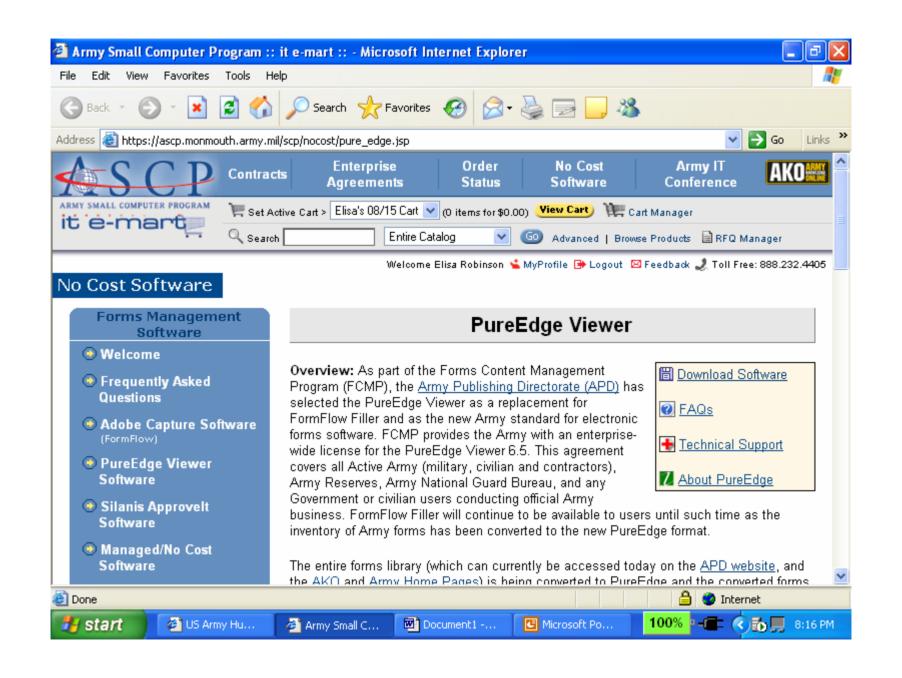
I'm a Bde S-1. Your unit SOP for submission of reports. There is no automatic check in the My Forms page that restricts submission of a report to an S-1. We cannot limit such an item at the Army level without causing problems for many units. Therefore, we do limit that the form provides warnings that all blocks and signatures much be completed before submission. Also, the tracking section will note submission of a report for anyone who has the report in their tracking session. The commander (senior rater) responsible for submitting reports can determine who and how the reports get submitted.

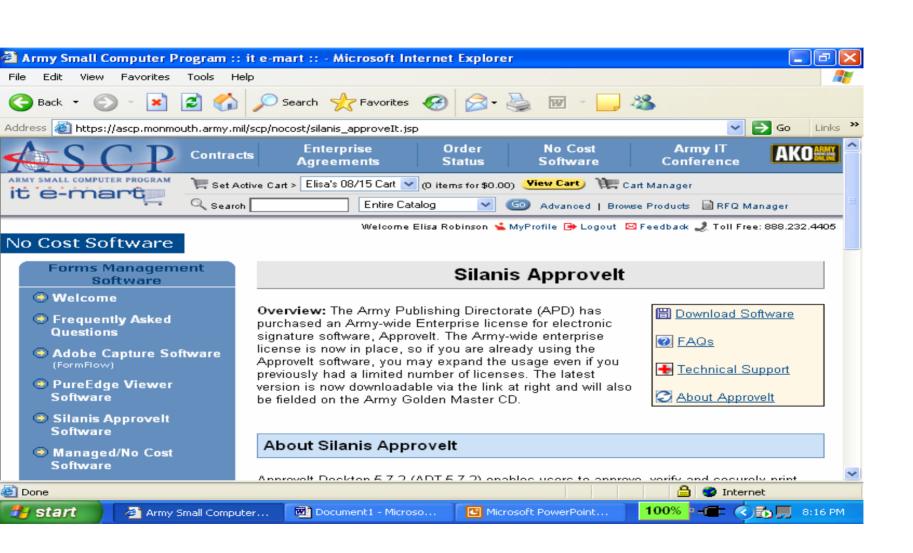
How are you going to return these reports?

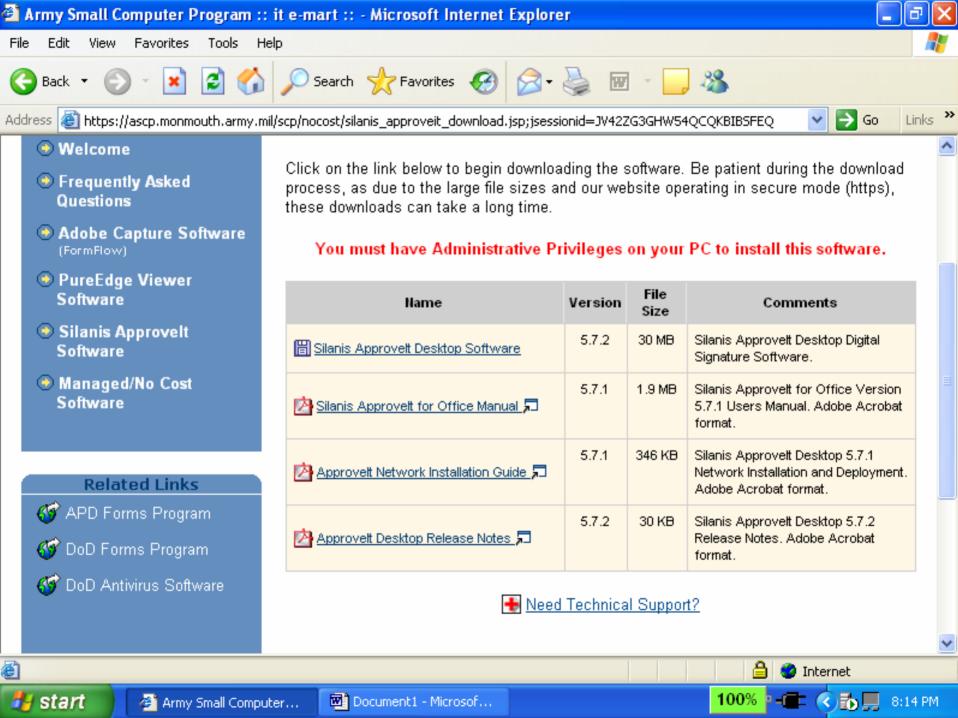
The appropriate HQDA who receives a report will execute a quick review of the report looking for errors. The report will be returned to the sender (with any noted errors) for correction. It will not be considered "received at HQDA" until it is received error free. Should an error be detected after the report is received at HQDA it will returned to the Senior Rater through FCMP.











Questions

See the Evaluation Systems
Office web page for points of contact.